Customer	Information
Order-Nr	•



In the European Union:

- We accept returns within the EU.
- If you are interested in exchanging a product, please just return this order and buy the product you wish in our Online Store again.

(If the product you wish isn't available, please wait until it is available again or acitvate the "NOTIFY ME WHEN AVAILABLE"-Button at the product page.)

- You are responsible for the shipping costs of your return.

Our return adress: Last-Name: VICINITY GmbH

Street + House Nr.: Hanns-Klemm-Straße 25

City: Böblingen ZIP-Code: 71034 State: Germany

Please check the appropriate box for your return:
Piece doesn't fit me
☐ I don't like the piece We would appreciate feedback:

If we have sent you a broken or wrong item, please contact our support (support@vicinityclo.de) so that we can send you the correct item immediately.

Please note that we will only take back items that have been worn to try on at home or indoors. Any items (especially shoes) that show signs of use have no cancellation rights.

We hope we can help you with this form. If you have any further questions, please feel free to contact our support. (support@vicinityclo.de)

Kind regards
VICINITY Customer Support

